



## Newsletter 2020

Please find enclosed your caravan storage invoice for the period 1<sup>st</sup> April 2020 until the 31<sup>st</sup> March 2021. If you no longer require caravan storage or your details have changed please let us know as soon as possible.

**Note:** No refund will be given if the caravan or motorhome is removed between 1<sup>st</sup> October and 31<sup>st</sup> March. If you decide to vacate your plot between 1<sup>st</sup> April and 30<sup>th</sup> September a refund will be given to the maximum value of six months.

**We have changed our terms and conditions, please read & sign the attached terms and conditions document and return when you collect your new 2020 caravan pass. Please note anyone with an old pass will not be allowed through the barrier.**

### **Attention- Web address has changed for online payment**

We would like to remind you that you can pay your storage invoice online on our website – <https://www.whiltonmarina.co.uk/caravan-storage/>

You can pay with Visa, Visa Electron, Mastercard, Maestro, Switch and Delta.

#### **How to pay your storage invoice online:**

1. Go on to our website - <https://www.whiltonmarina.co.uk/caravan-storage/>
2. Click on 'PAY BILL' tab at the top of the page
3. Select what type of storage you are paying for 'Caravan storage'
4. Add in the following information (see your invoice):
  - a. Plot Number
  - b. Invoice Number
  - c. Name on Invoice
5. **PLEASE MAKE SURE THAT YOU HAVE TICKED THE CORRECT INVOICE AMOUNT**
6. Press continue to billing
7. Fill in your personal details, address details and agree to the terms and conditions then click 'proceed to sage pay'
8. Chose a preferred payment type
9. Fill out your card details
10. Once filled out press confirm card details
11. Review your order
12. Click Pay Now
13. You will then receive a receipt email
14. The next time you come to our storage facility please collect your new small and large passes.
15. For security reasons you must place your new large pass in the front window of your caravan and destroy the old pass.

**Email:** [sales@whiltonmarina.co.uk](mailto:sales@whiltonmarina.co.uk)

**Phone:** 01327 842577

**Website:** <https://www.whiltonmarina.co.uk/caravan-storage/>



# Whilton Caravan Storage

Whilton Marina Whilton Locks, Daventry, Northants NN11 2NH

## Thinking of selling your caravan or motorhome?

We are always looking to purchase caravans and motorhomes. If you are looking to sell, then call us on 01327 842577.

## Opening Times

Opening hours: 9am - 6pm, seven days a week from Sunday 29<sup>th</sup> March, until Sunday 25<sup>th</sup> October when we revert to our winter opening times which are 9am-5pm.

## Barrier codes

We are continually reviewing our security and for everyone's benefit we are being more stringent with our issuing of temporary barrier codes. With this in mind we will only be issuing the code in the case of emergencies.

## Wash Bay Area

The wash bay is now available please be respectful and considerate when using the area.

## Cosgrove Park

Our sister company Cosgrove Park (holiday home & touring caravan park) located near Milton Keynes will re-open for their 2020 season on Saturday 1<sup>st</sup> April. So if you are looking to take your caravan out to a beautiful local Leisure Park then why not contact them on 01908 563360 or visit [www.cosgrovepark.co.uk](http://www.cosgrovepark.co.uk).

Please see enclosed a list of events at Cosgrove Park. **Please note that these events are exclusive to those who are staying at Cosgrove Park.** (You will need to book your plot early to avoid disappointment, as spaces are limited again this year)

Overnight touring pitches start from £42 per night including electric hook up, car, awning and 4 pool passes (depending on low/high seasons)

Seasonal touring pitches are as follows (Which all include winter storage):

Lakeside £2,550 Standard £2,350

Glamping Pods (Glamping pods are suitable for couples or a family of four):

Friday/Saturday/Sunday - £85.00 per night

Monday/Tuesday/Wednesday/Thursday - £55 per night (minimum of two nights)

**Reminder – Caravans are not to be advertised from or sold directly from the caravan storage area.**

Enjoy your caravanning, The Whilton Team.

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Phone: 01327 842577

Website: <https://www.whiltonmarina.co.uk/caravan-storage/>

Whilton Caravan Storage, Whilton Locks, Near Daventry, Northamptonshire, NN11 2NH